

## Welfare Rights Services update

Mark Perlic

Welfare Rights Service Manager

wolverhampton.gov.uk

**Benefits Helpline** 

wrs.covid19@wolverhampton.gov.uk

07966 292321 Monday to Friday between 10.00 am and 12.00 noon

Mark Perlic Welfare Rights Service City of Wolverhampton Council



## Advice and information on Social Security benefits...

**Benefits Helpline**: since 26.3.2020 taken c4,500 total calls with estimated benefit gains of £3.2 million for local people...



Benefit Take-up...

- 42,000 (16.8%) Wolverhampton pensioner population
- 34% of pensioner eligible to Pension Credit fail to claim
- £37.00 per week average (£1,924 per year)
- 16% of low income pensioner households fail to claim Housing Benefit
- £76.00 per week average (£3,952 per year)

